The Responsive City: Engaging Communities Through Data-Smart Governance

By Stephen Goldsmith, Susan P. Crawford

John Wiley & Sons Inc. Hardback. Book Condition: new. BRAND NEW, The Responsive City: Engaging Communities Through Data-Smart Governance, Stephen Goldsmith, Susan P. Crawford, Leveraging Big Data and 21st century technology to renew cities and citizenship in America The Responsive City: Engaging Communities Through Data-Smart Governance. The Responsive City is a guide to civic engagement and governance in the digital age that will help leaders link important breakthroughs in about technology and big data analytics with age-old lessons of small-group community input to create more agile, competitive, and economically resilient cities. Featuring vivid case-studies highlighting the work of individuals in New York, Boston, Rio de Janeiro, Stockholm, Indiana, and Chicago, the book provides a compelling model for the future of cities and states. The authors demonstrate how digital innovations will drive a virtuous cycle of responsiveness centered on "empowerment" : 1) empowering public employees with tools to both power their performance and to help them connect more personally to those they service, 2) empowering constituents to see and understand problems and opportunities faced by cities so that they can better engage in the life of their communities, and 3) empowering leaders to drive towards their missions and address the grand...

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